

# CALL2RECYCLE: ABOUT OUR PROGRAM

- A NO-COST PROGRAM
- ALL COLLECTION MATERIALS PROVIDED
- DEDICATED CUSTOMER SERVICE
- DETAILED MONTHLY REPORTS PROVIDED
- R2 CERTIFIED

**Call2Recycle®**, a non-profit, product stewardship organization, is dedicated to the collection and recycling of rechargeable batteries and cellphones. Since the first collections in 1996, Call2Recycle, headquartered in Atlanta, GA, has diverted over 75 million pounds of batteries from landfills in North America. With over 30,000 collection locations in the U.S. and Canada, Call2Recycle provides an easy and responsible solution for municipalities, businesses and the public to recycle batteries and cellphones.



The Call2Recycle program is funded by battery and product manufacturers across the globe and is offered at no cost for those signing up as a collection site as well as for the public dropping off their batteries at any business or municipal location.

Call2Recycle provides the necessary collection and shipping materials (boxes or bulk) needed to collect batteries and a dedicated Customer Service team is available to answer any questions regarding collecting, the recycling process or shipping. Monthly reports are also available to participants that detail amounts received by chemistry and individual collection site.

# ONCE COLLECTED, WHAT HAPPENS TO THE BATTERIES?

Collection sites ship batteries and cellphones directly to contracted recycling facilities. Batteries are recovered or reused to make new batteries, cement products or stainless steel alloy. Cellphones are refurbished or resold and a portion of the proceeds are used to fund collection programs and public education.

## Certifications and Responsible Recycling Practices

Call2Recycle seeks third-party certification to meet the highest standards of recycling and to ensure participants and the public can trust the batteries are responsibly recycled.

- Responsible Recycling Certification: The first battery stewardship program to be R2 certified
- E-Stewards Qualified: Recognized as an e-Stewards program by the Basel Action Network
- US DOT: Provided Call2Recycle with the first special permit for collection boxes after passing rigid safety and compliance tests
- US EPA: Recognizes the Call2Recycle program as a means to comply with federal law

**Contact us to learn why 96% of customers would recommend Call2Recycle to others.**

**[call2recycle.org](http://call2recycle.org) or 877.723.1297**



## BATTERY CHEMISTRIES ACCEPTED:

Nickel Cadmium (Ni-Cd )  
Nickel Metal Hydride (Ni-MH)  
Lithium Ion (Li-Ion)  
Nickel Zinc (Ni-Zn)  
Small Sealed Lead (SSLA/Pb)

All types of cellphones are accepted regardless of size, make, model or age.

In Canada, along with rechargeables, single-use batteries can be recycled in the provinces of British Columbia, Manitoba or Quebec or Canada-wide at any of the following retail locations: Best Buy Canada, Future Shop and Sony Style.